

Confidence and satisfaction

Public Confidence

	City	Holbeck	Morley	Rothwell	Other	City & Holbeck
<b>Police and Local Council dealing with ASB and crime in your local area (%)</b>						
12 mths to Jun 09	34.1%	42.0%	44.8%	43.2%		42.0%
12 mths to Jun 10	41.1%	41.0%	45.8%	45.7%		43.7%
Over time	↑	↔	↔	↔		↔
<b>Confidence in Local Policing (%)</b>						
12 mths to Jun 09	51.8%	44.7%	49.6%	46.7%		47.8%
12 mths to Jun 10	54.6%	46.4%	56.3%	53.7%		53.3%
Over time	↔	↔	↑	↑		↑
<b>Perception of worsening levels of anti-social behaviour (%)</b>						
12 mths to Jun 09	17.5%	21.4%	14.3%	21.2%		18.7%
12 mths to Jun 10	19.2%	28.2%	12.1%	16.9%		18.8%
Over time	↔	↓	↔	↑		↔
<b>Public knowing how to contact neighbourhood team (%)</b>						
12 mths to Jun 09	20.9%	42.0%	36.6%	38.9%		36.4%
12 mths to Jun 10	29.5%	44.2%	44.9%	42.6%		41.5%
Over time	↑	↔	↑	↔		↑
<b>% Agreeing that their local area live together harmoniously</b>						
12 mths to Jun 09	67.7%	51.4%	63.3%	54.7%		58.4%
12 mths to Jun 10	69.5%	55.9%	67.4%	61.3%		63.1%
Over time	↔	↔	↔	↑		↑

Crime Concerns (% fairly/big problem)

	City	Holbeck	Morley	Rothwell	Other	City & Holbeck
<b>Using or Dealing drugs</b>						
12 mths to Jun 09	26.3%	40.8%	16.8%	38.4%		31.0%
12 mths to Jun 10	19.2%	44.9%	19.3%	27.2%		28.1%
Over time	↑	↔	↔	↑		↑
<b>Violent crime</b>						
12 mths to Jun 09	27.1%	27.0%	5.8%	21.6%		19.6%
12 mths to Jun 10	16.9%	25.0%	5.0%	13.5%		14.6%
Over time	↑	↔	↔	↑		↑
<b>People being attacked or harassed because of their race, religion or colour</b>						
12 mths to Jun 09	14.7%	19.2%	4.0%	10.0%		11.7%
12 mths to Jun 10	10.1%	21.2%	4.5%	8.5%		10.8%
Over time	↑	↔	↔	↔		↔
<b>Property crime e.g. burglary, vehicle crime</b>						
12 mths to Jun 09	37.7%	50.5%	31.6%	48.9%		42.6%
12 mths to Jun 10	32.7%	51.8%	33.2%	42.3%		40.5%
Over time	↔	↔	↔	↑		↔

ASB Concerns (% fairly/big problem)

	City	Holbeck	Morley	Rothwell	Other	City & Holbeck
<b>Drunk or rowdy behaviour</b>						
12 mths to Jun 09	63.0%	32.2%	17.7%	30.6%		32.7%
12 mths to Jun 10	60.5%	35.9%	16.5%	22.1%		30.5%
Over time	↔	↔	↔	↑		↔
<b>Traffic issues e.g. speeding, inconsiderate parking</b>						
12 mths to Jun 09	40.8%	53.4%	51.5%	57.2%		51.8%
12 mths to Jun 10	42.9%	49.0%	49.3%	53.5%		49.3%
Over time	↔	↔	↔	↔		↔
<b>Vandalism, graffiti and other deliberate damage to property or vehicles</b>						
12 mths to Jun 09	36.1%	44.0%	23.6%	37.9%		35.6%
12 mths to Jun 10	29.4%	43.2%	23.5%	29.3%		31.2%
Over time	↑	↔	↔	↑		↑
<b>Teenagers hanging around the streets</b>						
12 mths to Jun 09	35.3%	51.3%	41.3%	55.0%		46.8%
12 mths to Jun 10	30.0%	52.8%	38.7%	42.0%		41.9%
Over time	↔	↔	↔	↑		↑

Note: All data relates to latest 12 months



95% significance - better over time  
80% significance - better over time

↔ static  
RESTRICTED



95% significance - worse over time  
80% significance - worse over time

User Satisfaction

	City	Holbeck	Morley	Rothwell	Other	City & Holbeck
<b>Overall Satisfaction</b>						
to Jun 09	79.9%	82.2%	83.5%	84.7%		82.6%
to Jun 10	76.6%	82.9%	76.9%	82.2%		79.7%
Over time	↓	↔	↓	↔		↓
<b>Ease of Contact</b>						
to Jun 09	90.5%	93.3%	91.5%	93.4%		92.3%
to Jun 10	91.2%	90.0%	86.7%	89.8%		89.3%
Over time	↔	↓	↓	↓		↓
<b>Actions Taken</b>						
to Jun 09	77.5%	78.6%	82.5%	79.6%		79.6%
to Jun 10	68.3%	74.8%	73.5%	77.6%		73.6%
Over time	↓	↓	↓	↔		↓
<b>Being kept informed of progress</b>						
to Jun 09	63.5%	66.8%	67.3%	70.4%		67.0%
to Jun 10	63.4%	70.9%	65.9%	68.4%		67.3%
Over time	↔	↑	↔	↔		↔
<b>Treatment by police</b>						
to Jun 09	90.7%	90.6%	93.0%	94.4%		92.1%
to Jun 10	89.9%	93.7%	90.4%	91.3%		91.4%
Over time	↔	↑	↓	↓		↔

Note: All data relates to latest 12 months

User satisfaction data relates to Burglary, Vehicle Crime, RTCs, Criminal Damage, Racist Incidents, ASB and Safety & Welfare cases

- ↑ 95% significance - better over time
- ↓ 95% significance - worse over time
- ↔ static
- ↑ 95% significance - worse over time
- ↓ 95% significance - worse over time